



# **Migration Program**

## Inter-Tel Axxess to Mitel 5000

Release date: 16<sup>th</sup> March 2009



## **Inter-Tel Axxess to Mitel 5000 Migration Program**

**This migration program coincides with the recent Inter-Tel Axxess retirement announcement made by Mitel on Thursday 12<sup>th</sup> March 2009.**

**Mitel have announced they will no longer accept orders for major components for the Inter-Tel Axxess range of telephone systems effective 31<sup>st</sup> July 2009.**

### **Migration Program**

Effective March 16<sup>th</sup> 2009, PSU Technology Group is introducing a new "Inter-Te Axxess to Mitel 5000 Communications Platform (CP) Migration Program". This program gives Inter-Tel Axxess customers an opportunity to purchase a Mitel 5000 solution at a heavily discounted price and take advantage of additional hardware and software options at a fraction of the normal Mitel list price (MLP). This offer is available to Inter-Tel Axxess Users in the United Kingdom and is available up to 31st July 2009. Take the opportunity now to migrate to the latest Mitel 5000 solution, and ensure that you benefit from this special offer pricing.

This all new Axxess to 5000 Migration program targets existing Axxess customers looking to migrate to the Mitel 5000 platform. This program provides a number of offers which include hardware (a base migration package) and software options at heavily discounted prices for a limited period of time.

Firstly, the program offers a heavily discounted Mitel 5000 migration base package. This package includes all the necessary software and hardware elements to support a seamless migration from the Axxess platform to the Mitel 5000 platform. Axxess customers can take advantage of additional discounted hardware such as Digital Expansion Modules (DEM's) & Single Line Modules (SLM's) to enable them to migrate up to 48 digital endpoints or an additional 16 analogue phones to the 5000 platform from the outset.

Secondly, Axxess customers can also take advantage of transferring free of charge certain software options from the Axxess to the new Mitel 5000 platform at the initial migration phase (rules apply).

Last but not least, Axxess customers can get up to x5 IP licences free of charge at the initial migration phase allowing customers to take advantage of new features, functionality and applications available to users when migrating to an IP infrastructure

In today's economic downturn it's even more important that businesses invest wisely in their communications infrastructure to work more efficiently and more productively. The offers available within this Axxess to Mitel 5000 program are designed and priced accordingly to deliver upon that requirement.



### **Program Duration**

The program will run from March 16<sup>th</sup> 2009 until July 31st 2009 providing Inter-Tel Axxess Users with a window of opportunity to upgrade to the latest Mitel 5000 communications platform. PSU Technology Group reserves the right to cancel this program at any time.

### **Program Description / Benefits / Details**

The migration base package is only available to Axxess customers providing them with a unique opportunity to upgrade to a platform that can deliver advanced functionality and features whilst retaining many features supported on the Axxess product suite. Hardware such as analogue and digital phones and applications such as ACD can all be seamlessly migrated to the Mitel 5000 platform ensuring that Axxess customers get the most out of the investment they made in their Axxess system.

That's not all. There is a second compelling offer as part of the overall migration program, If a customer requires additional Digital Expansion Modules (supporting Digital phones) or up to x2 additional Single Line Modules (supporting analogue phones) they will receive the first x2 (two) DEM's or the first x 2 (two) SLM's free of charge. If a customer wants to order x 1 (one) of each that's not a problem. To qualify for this discount these items must be on the same order as the chosen migration package. In proving these additional options Axxess customers can migrate up to 48 digital extensions and up to an additional 16 analogue extensions free of charge onto the 5000 platform.

Along with this hardware promotion PSU Technology Group will also give away free of charge the first x5 CAT A IP licences on the order (supporting the Classic Inter-Tel 5000 IP phones) or the first x5 CAT D IP Licences (supporting Mitel 5000 IP Phones) allowing Axxess customers the choice of which phone best suits their business and users needs. When the IP licences are enabled with the chosen IP phones they will provide users with access to advanced features and functions not traditionally supported on the Axxess system.

Telephony applications such as "PhoneManager standard" is provided free of charge with the migration package. PhoneManager takes computer telephony integration to the next level, bringing the powerful features of the Mitel 5000 system straight to the users PC desktop. The screen based presentation delivers a wealth of information that helps users and companies communicate more effectively. PhoneManager has three separate versions each designed to meet the varying needs of individuals within the organisation.

At the heart of phonemanager lies the DSS console. From here, you can see if your colleagues are free to answer calls, on the phone, away from their desk or in 'Do Not Disturb' (DND). Icons representing extensions of the telephone system can be added to the console, in addition to personal and system speed dials.



If you need to make a call to a colleague, double-clicking an icon makes a call to that extension instantly. The console can be viewed in a variety of formats to suit the tastes and needs of each user. Other features supported are:

- Quick Dial Hot Key
- Call banner
- Contacts Directory
- Call History
- Keypad Control

(PhoneManager Professional and PhoneManager teamleader are available at normal Mitel List price (MLP).

For more information on PhoneManager please visit <http://www.intertel-systems.co.uk/Products/Computer-Telephony/Phone-Manager-by-Xarios.aspx> or contact your PSU Technology Group account representative on 0800 131 3416.

In keeping with the free of charge software offer PSU Technology Group will also provide a third DEI licence free of charge. This DEI licence will allow an Axxess customer to connect a third (purchasable) Digital Expansion Interface (DEI) providing more digital endpoint connections at the migration phase. All of these free of charge licences need to be ordered at the same time as the base migration package.

In addition to the hardware and licence promotion stated above PSU Technology Group are also offering Axxess customers the opportunity to transfer free of charge a number of supported software options originally purchased on the Axxess system and supported on the Mitel 5000 platform.

All quantities ordered of each of the part numbers below will be validated by Mitel against the serial number of the Axxess system (submitted as part of the order bid approval process), and shall not exceed the quantity currently listed on that serial number. Any additional hardware or software that is required outside of these program rules can be purchased at normal list price.

This entire program provides Axxess customers with a massive opportunity to deploy a new Mitel 5000 solution at a more than generously discounted price. By taking up this offer Axxess customers can benefit from a seamless transition of features and functions when migrating to the new Mitel 5000 solution. Axxess customers can also take advantage of newer technologies and applications that provide business process improvements and productivity enhancements by utilising existing and new applications. This entire program provides a very compelling Return on Investment which in today's economic climate is more important than ever.

**Configuration Information**

The base migration package has been designed to enable a simple transition to the Mitel 5000 platform. The package includes all the base software and hardware to support the migration and also support the off board enterprise messaging platform or contact centre platform.

The table below outlines the base package software and hardware options:

**Mitel Part Number – 52002180 – MLP £2800.00****CS-5200 Starter Pack (PRI)****(Includes: 16 digital extension ports and 75 IP resources)**

- 1 - 580.1000 (CHASSIS BASE 1U RACKMOUNT)
- 1 - 580.1001 (CHASSIS DIGITAL EXPANSION INTERFACE)
- 1 - 580.2000 (PCBA PROCESSOR MODULE (PM-1))
- 1 - 580.2020 (PCBA PROCESSOR EXPNSION CARD(PEC-1))
- 1 - 580.2200 (PCBA DIGITAL ENDPOINT MDUL (DEM-16))
- 1 - 580.2702 (PCBA DUAL T1/E1/PRI)
- 1 - 840.0227 (LICENSE INTL5000 INDIVIDUAL PRI)
- 1 - 840.0230 (LICENSE INTL5000 AUTO CALL DISTR)
- 1 - 840.0238 (LICENSE INTL5200 BASE)
- 1 - 840.0240 (LICENSE INTL5200 UPGRADE TO 5400)
- 1 - 840.0320 (LIC INTL5000 SYSTEM OAI EVENTS)
- 1 - 840.0321 (LIC INTL5000 SYSOAI 3RD PTY CALLCTR)
- 1 - 840.0408 (LICENSE INTL5000 IP ENDPOINTS ENABL)
- 1 - 840.0409 (LICENSE INTL5000 DEI 1 ENABLE)
- 1 - 840.0410 (LICENSE INTL5000 DEI 2 ENABLE)
- 1 - 840.0460 (LICENSE INTL5000 BVM 4 PORTS)
- 1 - 840.0838 (LIC MT 5000 SOFTWARE V3.1)
- 1 - 841.0278 (SW PRG MEM MT 5000 512MB CFLASH UK)
- 1 - 841.0892 (SW LICENSE KEY INTER-TEL 5000 S)
- 2 - C110 (MAINS IEC CABLE c/w PLUG 4M ST)
- 1 - C1814 (CS5000 DEM RJ45/DKSC-16 15FT)
- 1 - SW292 (PHONEMANAGER - STD PACKAGE)



Axxess customers can take advantage of the free of charge Digital Expansion Modules or Single Line Modules (up to two per order) if they are purchased at the same time as the package listed above. (52002180). This gives Axxess customers all the hardware and software required to connect up to 48 digital phones and an additional 16 analogue connections. In addition to the hardware when customers order IP licences the first x 5 CAT A or the first x5 CAT D licences are provided free of charge.

| <b>Mitel Part Number</b> | <b>Quantity (FOC)</b> | <b>Description</b>                        |
|--------------------------|-----------------------|---|
| 580.2200                 | Up to 2               | Digital Expansion Module                  |
| 580.2101                 | Up to 2               | Single Line Module (SLM-8)                |
| 840.0226                 | 5                     | CAT A IP Endpoint Licence.                |
| 840.0416                 | 5                     | CAT D IP Endpoint Licence                 |
| 840.0817                 | 1                     | Licence for 3 <sup>rd</sup> DEI Interface |

As previously mentioned there are a number of additional software options which can be transferred from the Axxess to 5000 platform free of charge during the migration phase. These options are listed in the table below.

| <b>Mitel Part Number</b> | <b>Quantity of transferable Options (FOC)</b> | <b>Description</b>            |
|--------------------------|---|-------------------------------|
| 54004479                 | 1   | Agent Help Premium Feature    |
| 54004481                 | 1   | Desktop OAI interface feature |

These offers are only available to migrate existing Axxess customers. Under no circumstances will the packages be offered or sold outside of that agreement.

To discuss the migration program in further detail please call a consultant on:

**0800 131 3416**