



# Free Housekeeping

When a new telephone system is installed, much effort is put in by all parties involved to ensure that the system operates in the desired way and hence offers a business and its staff the maximum benefit. Over time, practises change, departments and procedures alter, new staff join whilst long standing staff move on. Organisations frequently adapt to match the way their system is programmed rather than having their system reprogrammed to reflect the changes. The most debilitating effect is usually the loss of knowledge caused by staff leaving with the knowledge in their heads.

## Free system appraisal, subsequent reprogramming and database spring-clean

PSU Technology Group would like to offer you the opportunity to regain the competitive advantage you enjoyed when your system was first installed. If you move your existing maintenance contract over to PSU or opt to take up a maintenance contract for the first time, PSU will:

- Provide a complimentary housekeeping service on your existing Inter-Tel telephone system
- Work with you to understand how your organisation operates
- Suggest any changes that could leverage business efficiencies or cost savings
- Examine your existing programming and make any changes necessary
- Cleanse your database to ensure smooth operation of your system

## Plus receive up to £500 worth of benefits

If you decide to take up an annual maintenance plan with PSU, not only will you receive a free database spring-clean, system appraisal and a programming session by our project management and engineering teams, but you will also be eligible to claim one of the following offers absolutely free of charge:

### Pack 1 - One day user training for your staff

Our trainer will spend a day at your offices ensuring that your key members of staff are fully conversant with all the feature of your telephone system. (1)

### Pack 2 - One day administrator training

Send along a key staff member for a days training on how to administer the system and make small programming changes themselves. (2)

### Pack 3 - Three 8560 Large Display Phones

This top of the range 6-line by 16-character alphanumeric LCD display phone leads you through system features and capabilities - serving as a built in user guide. (3)

### Pack 4 - Xarios Phone Manager

Xarios Phone Manager is the latest computer telephony application to be launched exclusively on the Inter-Tel Axxess and Inter-Tel CS5000 phone systems. (4)



Inter-Tel Phone Systems  
Support and Maintenance Specialists

**INTER-TEL**  
A Mitel Company

# Free Housekeeping Offer

Keeping your telephone system up to date and functioning to its full potential is not viewed as a priority by many organisations. We find this strange bearing in mind the time and effort involved in purchasing a new system. We would like to offer you the opportunity to get your system working for you again and showing business efficiencies and cost savings. We will:

1. Review your business and the way it operates
2. Review your current system and programming
3. Recommend and implement programming changes
4. Cleanse the programming database
5. Recommend hardware upgrades / additions

# How to Apply

If you have an existing maintenance contract with another supplier, or are approaching your renewal date, or if you currently have no maintenance contract in place, we would appreciate the opportunity to quote for the ongoing support of your telephone system.

Call us now on 0800 131 3416 quoting 'Free Housekeeping Offer' to be put through to a member of our project management team who will arrange an appointment to come and see you.

(1) Training may take place on either an individual or group basis. (2) Courses normally run by the manufacturer at their dedicated training facility in Northampton. Offer does not cover the cost of travel or accommodation. (3) Offer is for the supply only and assumes that your current system hardware and software will support these handsets. (4) Phone Manager standard version.

# About PSU

PSU is one of the three largest UK suppliers and maintainers of Inter-Tel telephone systems looking after some of the biggest names in the country. As a long standing member of the Inter-Tel Principal Reseller Group we have unrivalled access to the manufacturer, indeed, many of our engineers joined us directly from Inter-Tel.

## Customer Portfolio

PSU maintain some of the biggest names in the UK.

- Ringway Highways Limited (32 UK Sites)
- Culligans water (6 UK sites)
- Hazel Carr (7 UK sites)
- Weststaff Recruitment (25 UK sites)
- British Energy (2 UK sites)
- Goldsmith Jewellers PLC (HQ)
- Citation PLC (2 UK sites)
- The Jewellery Channel
- Directline Holidays (HQ)
- Over 20 NHS Trusts



These days it is rare to be involved with a company that backs up what they talk about in their promotional material. PSU have always responded to our issues with speed, accuracy and care. We use various IT related companies at Culligan but none match PSU for 100% satisfaction. Thank you and well done all!



Culligan.



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By Fax: If you would like more information about this offer please complete the form below and fax to 0870 420 8922

Contact Name: ..... Position: .....

Company / Organisation: ..... E Mail: .....

Contact Number: ..... I'm interested in Pack No. ....